

COMPLAINT FORM

IF YOU HAVE ANY PROBLEM WITH DELAYED BRIDGE OPENINGS, PLEASE DO THE FOLLOWING:

1. Fill out a complaint form and fax it to 212-514-4337 or mail to the attention of Mr. Chris Bisignano, Commander (dpb), First Coast Guard District, One South Street, Battery Park Building, New York, NY 10004. You may also call 212-514-4338 or email form to scenewyork@uscg.mil.

2. Details of incident.

Date: _____ and time _____ of incident

Bridge Name: _____ Waterways: _____

My vessel name _____ and home port/marina _____

Vessel ID# _____ Vessel color: _____

_____ Commercial vessel _____ Recreation boat _____ others

I was traveling (_____ inbound/_____ outbound)

I signaled the bridge for an opening by (____ VHF radio, ____ Horn, ____ Telephone, ____ other)

The bridge tender (_____ did, _____ did not) respond

List the time and method of each signal and whether or not there was a response. Also include time of response.

1st call: _____

2nd call: _____

3rd call: _____

What time was passage through the bridge granted?

If by VHF radio, please note the comments of the bridge tender: _____

Did you contact the bridge tender by telephone to arrange an advance notice of arrival? ____Yes____No

If yes, please list the telephone number and date/time called. _____

If so, what was the result of the call and what happened when you arrived at the bridge?

What was the end result of the incident? _____

Additional comments/remarks:

Name: _____ Telephone: _____

Address: _____

Signature: _____ Date: _____